

## ADA CAMPS FREQUENTLY ASKED QUESTIONS

### How do I find an ADA camp in my area?

To find an American Diabetes Association® (ADA) camp in your area, visit [www.diabetes.org/get-involved/community](http://www.diabetes.org/get-involved/community) and click on “Find an ADA Camp near you.” You can also search by state.

### When does registration open for ADA camps?

Most of our camps will open registration in mid-February. Should you need specific information regarding a camp in your area, email [campsupport@diabetes.org](mailto:campsupport@diabetes.org). Please allow 24–48 hours for a response.

### What information do I need for ADA camp registration?

So that you are best prepared for the registration process, it will be helpful for you to assemble the following:

- Child(ren)’s height, weight
- Medical immunization information
- Insurance information (carrier, policy number, name of primary insured)
- Emergency contacts with phone numbers (other than parent/guardian)
- Type(s) of insulin used, includes pre-mix insulin, if applicable
- Make/model of insulin pump, if applicable
- Make/model of continuous glucose monitor (CGM), if applicable
- Daily regimen of non-diabetes medication

### How much does ADA camp cost?

ADA camp registration fees vary by camp program. All of our camp programs offer a tier pricing structure. Historically, the standard camp fee has represented only a portion of the true cost of camp, subsidized by the generosity of our partners, donors, and sponsors. The tiered pricing structure enables us to maintain financial assistance and subsidies in the future.

When you register for camp, you will be given the option to select a price tier before checkout. Simply select the option that best matches your financial means and continue with the checkout process as usual. The tier you select is completely confidential and does not alter your child(ren)’s experience at camp.

### What are your COVID-19 guidelines?

The safety of all campers, staff, and volunteers is always the highest priority of the ADA. With the spread of COVID-19 within the United States, we are following the Centers for Disease Control and Prevention (CDC) guidance to update health-related plans and procedures.

**Immunization against COVID-19 will be required for all people at camps in 2022, including campers, paid staff, volunteers, and medical staff. We also strongly encourage you to get the booster shot as soon as medically eligible. For more information on COVID-19 policies at camp, please read our COVID-19 and Camps policy located on page 5.**

### How do I pay to attend an ADA camp?

A NON REFUNDABLE registration deposit will be required at the time of registration. Registration deposits are applicable to total camp fees. You can contact [campsupport@diabetes.org](mailto:campsupport@diabetes.org) for deposit and payment questions.

Upon checkout through our online registration, you can:

1. Pay the balance in full with a credit card (Discover NOT accepted)
2. Pay at a later date. This will allow you to login to your account later and make credit card payments.
3. All payments are due 30 days before the start of camp

If you choose to pay with check, please make your check payable to: "American Diabetes Association." Be sure to add the camp name AND your camper's name in the memo line.

Payments can be sent to:

American Diabetes Association Service Center/ Attn: ADA Camps  
PO Box 7023  
Merrifield, VA 22116-7023

### Can my child bring their cell phone? (ex. for use with Dexcom Share, Nightscout, CGM in the cloud, etc.)

The ADA recognizes the evolution of diabetes technology and we encourage campers to grow in their diabetes care and support and management of diabetes using the tools and technology used at school and home. Mobile devices used **ONLY as medical management tool** will be supported at Camp. **General cell phone usage that is not connected to diabetes technology (e.g Dexcom, Omnipod) will not be allowed.**

Mobile devices include: cell phone, smartwatch, tablet, or other similar device. As mobile devices are used to track the information from continuous glucose monitors (CGM) at school and home, they may similarly be used at camp. We respectfully ask that parents disable share functions while campers are in the care of ADA medical staff.

### Is there financial aid available to attend ADA camps?

Regardless of your ability to pay for camp, the ADA is committed to providing a camp experience to all children living with diabetes. Financial assistance is available for qualifying families as a reduction of the standard camp registration fee. Families **MUST** first be registered to apply for financial aid and provide acceptable "proof of income" documentation.

### My child is going to overnight camp, can we request that they bunk with their friends?

All cabin groups are made based on the ages of your camper at the start of each program. Friend/cabin requests can be made at the time of registration but are not guaranteed.

### Are there 24-hour medical staff at ADA camps?

Yes. All health professionals working at ADA camps are licensed in the state where the camp is held. The majority are also involved in diabetes care in their local community on a year-round basis.

### What do I need to pack?

Once accepted, parents will receive a parent manual which includes a detailed list of suggested items to bring.

### **Who should I contact for additional questions or concerns regarding ADA camps or other youth programs?**

Feel free to send any additional questions or inquiries to [campsupport@diabetes.org](mailto:campsupport@diabetes.org). Please allow 24–48 hours for a response.

### **Can my child attend more than one ADA camp? If so, can they get a discount?**

Yes, your child may attend more than one ADA camp in a summer, however, there is no discount for registering for more than one ADA camp.

### **What is your refund policy?**

The ADA strives to control the costs associated with providing camp in order to keep the fee families pay as reasonable as possible. The ADA underwrites the cost of every camper by at least 50% of the fee that is charged to families. The refund policy can be found in the ADA Camper Handbook. For our detailed refund policy, please contact [campsupport@diabetes.org](mailto:campsupport@diabetes.org). Please allow 24–48 hours for a response.

### **How do I cancel or switch my registration?**

Make sure to review our refund policy in the ADA Camper Handbook before attempting to switch or cancel. To cancel your registration, please send an email to [campsupport@diabetes.org](mailto:campsupport@diabetes.org). Please allow 24 – 48 hours for a response.

### **I do not have a computer. How can I register my camper?**

We will be happy to mail you a paper application. Please send an email to [campsupport@diabetes.org](mailto:campsupport@diabetes.org) and include your name, mailing address, and name of the ADA camp you are interested in. Please allow 24–48 hours for a response.

### **I tried to register my child for camp and it says they are not eligible?**

Please make sure you are entering your child's birthdate correctly. If the problem continues, please contact [campsupport@diabetes.org](mailto:campsupport@diabetes.org). Please allow 24–48 hours for a response.

### **I registered my child for the wrong camp/session?**

Please contact [campsupport@diabetes.org](mailto:campsupport@diabetes.org). Please allow 24–48 hours for a response.

### **How do I access my camper's registration?**

You can access your camper registration by going to [diabetes.org/camp](https://diabetes.org/camp) and clicking on the registration button. Once on the registration site, enter your username and password.

### **I forgot my password/username?**

Please log in to the registration site to access registration information. If the password was forgotten, use the "Reset password" link and enter the same email used previously. A password reset email should arrive momentarily and contain a link to set a new password. Follow the prompts to reset and login.

### **I need to update my email.**

Contact information can be updated when logged into the registration site. If unable to login and the email is no longer valid, please contact [campsupport@diabetes.org](mailto:campsupport@diabetes.org) with both the old and new emails. Please allow 24–48 hours for a response.

**I am not receiving your emails? Who should I contact?**

Please ensure you are adding [campsupport@diabetes.org](mailto:campsupport@diabetes.org) as a contact. Also, make sure to check your spam/junk folders. If the problem persists, contact [campsupport@diabetes.org](mailto:campsupport@diabetes.org). Please allow 24–48 hours for a response.

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## COVID-19 AND CAMPS FREQUENTLY ASKED QUESTIONS

### **What are the policy requirements for COVID-19 vaccination?**

The safety of all campers and staff is always the highest priority of the American Diabetes Association® (ADA). With the spread of COVID-19 within the United States, we are following the Centers for Disease Control and Prevention (CDC) guidance to update health-related plans and procedures. The CDC recommends COVID-19 vaccination as an important tool to protect the health and safety of Americans and to end the pandemic, which has taken a staggering toll on people living with diabetes and other underlying health conditions.

Immunization against COVID-19 will be required for all people at camps in 2022, including campers, paid staff, volunteers, and medical staff, except where prohibited by State laws.

We will continue to monitor the situation and provide resources and up-to-date guidance as we plan for summer 2022.

### **What does it mean to be “fully” vaccinated?**

Per the CDC guidelines, an individual is fully vaccinated two weeks after the second shot of a two-dose vaccine like Pfizer’s or Moderna’s or after a single-dose vaccine like Johnson & Johnson. For more information on vaccines, visit the [CDC](https://www.cdc.gov) website.

### **When will children need to be vaccinated for COVID-19 to attend camp?**

Campers must be fully vaccinated at least two weeks prior to the first day of their camp program.

To ensure adequate time for an immune response to occur, all attendees will be considered fully vaccinated two weeks after completion of a two-dose mRNA series (Pfizer or Moderna) or one dose of Janssen vaccine, please plan accordingly.

### **Is the booster shot required to attend camp?**

A booster shot is not required. The ADA strongly encourages people who are medically eligible to get the booster shot. For more information on boosters, visit the [CDC](https://www.cdc.gov) website.

### **Why are you implementing this policy?**

The CDC recommends COVID-19 vaccination as an important tool to protect the health and safety of Americans and to end the pandemic, which has taken a staggering toll on people living with diabetes and other underlying health conditions.

The ADA understands the invaluable experience that camps have on a young person’s life, from learning how to administer their own insulin and diabetes management, to forming lifelong connections with others living with diabetes. The ADA also recognizes the need to have camp in-person because of the toll the pandemic has had on children’s mental health. The safety and health of our attendees is our top priority.

### **Will medical waivers be accepted for COVID-19 vaccination exemption?**

Please submit all medical waivers to [campsupport@diabetes.org](mailto:campsupport@diabetes.org) for review by the Medical Advisory Board.

### **Will religious waivers be accepted for COVID-19 vaccination exemption?**

At this time, medical waivers will be reviewed by the Medical Advisory Board. For the health and safety of our campers, families, staff, and volunteers, religious and philosophical waivers will not be accepted as exemption to the COVID-19 vaccination.

### **Are there other options for my child to experience camp?**

ADA Imagine Camp is designed to facilitate an at-home, virtual experience connecting kids and their families. ADA Imagine Camp is offered year-round to families and youth with diabetes across the United States and around the world. For more information on ADA Imagine Camp, contact [campsupport@diabetes.org](mailto:campsupport@diabetes.org). Please allow 24–48 hours for a response.

### **Are the risks different for people with type 1 diabetes?**

Based on what the CDC is [reporting](#) at this time, people with type 1 or gestational diabetes might be at an increased risk for severe illness from COVID-19. All information regarding COVID-19 is fluid and ever-changing and we plan to remain in close communication with the CDC. We do know that certain underlying medical conditions, like diabetes, increase the risk for severe illness from COVID-19.

It's important to remember that people with either type of diabetes can vary in their age, complications they've developed, and how well they have been able to manage their diabetes. People who contract COVID-19 and already have diabetes-related health problems are likely to have worse outcomes than people with diabetes who are otherwise healthy, whichever type of diabetes they have. You can find the latest COVID-19 information for people living with diabetes on the [ADA's COVID-19 Hub](#).

### **What has the ADA done to support people living with diabetes and COVID-19?**

As a result of advocacy by the ADA and other groups, in March 2021, the CDC moved to prioritize *all* Americans living with diabetes for COVID-19 vaccination, marking an important step forward for our community. The CDC now recognizes that people with type 1 diabetes and type 2 diabetes are equally at risk, and most states prioritize both groups equally for access to vaccines. Even so, if you have not been vaccinated, you should check the rules and availability in your state.

### **If I have a question about this policy or camps, who should I contact?**

Please send all questions and comments to [campsupport@diabetes.org](mailto:campsupport@diabetes.org). Please allow 24–48 hours for a response.